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**STUDENT EVALUATION OF STUDENT SUPPORT SERVICES**

**Academic Year 2007-2008**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **ADVISING SERVICES** | **Check****🗸** | **Yes ONLY** **Moderately Not****Helpful Helpful Helpful** | **Check****🗸** |
| **1** | **Career Counseling**: Did you receive career counseling services in the form of Discover, job skills workshops, job fairs? | **[ ] Yes** |  1 2 3 | **[ ] No** |
| **2** | **Financial Aid Advising:** Did you receive information from either SSS or the Ozarka College financial aid counselor on financial assistance available (Pell Grant, Supplemental Grant Aid, Work/Study, Scholarships)? | **[ ] Yes** |   1 2 3 | **[ ] No** |
| **3** | **Academic Advising:** Did you receive academic advising in the form of schedule planning, course progress checks, referral for tutorial services, or degree program progress checks? | **[ ] Yes** |   1 2 3 | **[ ] No** |
| **4** | **Procedural Advising:** Did you receive advising related to institutional policies for dropping and adding courses, withdrawing from the institution, filing intent to graduate forms, repeating classes, etc.? | **[ ] Yes** |   1 2 3 | **[ ] No** |
| **5** | **Personal Advising:** If appropriate, did you receive the personal advising you needed to help you function better as a college student? | **[ ] Yes** |   1 2 3 | **[ ] No** |
| **6** | **Transfer Advising:** Did you receive transfer advising in the form of scholarship information, admissions information, financial aid information, or program of study information from SSS staff? | **[ ] Yes** |   1 2 3 | **[ ] No** |
|  | **ACTIVITIES** | **Check****🗸** |  **Yes ONLY** **Moderately Not****Helpful Helpful Helpful** | **Check****🗸** |
| **7** | **Cultural Enrichment Opportunities:** Did you attend any cultural event? If so please indicate the event in the comment section. | **[ ] Yes** |   1 2 3 | **[ ] No** |
| **8** | **Transfer Trips/College Representative on Campus:** Did you visit a four-year institution with SSS or did you visit with a college representative invited to the Ozarka College campus (please indicate college(s) visited)? | **[ ] Yes** |   1 2 3 | **[ ] No** |
| **10** | **Informational Workshops:** Did you attend an informational workshop sponsored by SSS? If applicable, please indicate the topic of the informational workshop attended. | **[ ] Yes** |   1 2 3 | **[ ] No** |
| **Comments:** |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **ASSESSMENT EVALUATION** | **Check****🗸** |  **Yes ONLY** **Moderately Not Helpful Helpful Helpful** | **Check****🗸** |
| **11** | **Assessment Evaluation:** Did you complete any self-assessments pertaining to study skills, learning styles, personality, etc? If so, please indicate which assessment in the comments section | **[ ] Yes** |  1 2 3 | **[ ] No** |
| **12** | **Assessment Evaluation:** Were the assessment tools that you completed beneficial in helping you learn more about yourself and your skills (study skills assessment, learning style assessment, personality assessment, etc.)? | **[ ] Yes** |   1 2 3 | **[ ] No** |
|  | **EQUIPMENT/STUDY AIDS** | **Check****🗸** | **Yes ONLY** | **Check****🗸** |
| **13** | **Equipment**: Did you borrow equipment (calculators, tape recorders, laptops) from SSS? If yes, please specify equipment borrowed in the comments section. | **[ ] Yes** |  | **[ ] No** |
|  | If **yes**, please answer the following items by circling your answer on the scale to the right |  | **Strongly Strongly** **Agree Agree Disagree Disagree** |  |
|  |  Equipment was in satisfactory condition |  | 1 2 3 4 |  |
|  |  Equipment was sufficient to meet my needs. |  | 1 2 3 4 |  |
|  |  Equipment contributed to improving my academic performance. |  | 1 2 3 4 |  |
|  |  Equipment was available when requested. |  | 1 2 3 4 |  |
|  |  |  |  |  |
| **14** | **Study Aids:** Did you use the study aids (PRAXIS Study Guides, Biology Notes, Physical Science Notes, Reference Materials) provided by SSS? If yes, please specify the study aid borrowed in the comments section. | **[ ] Yes** |  | **[ ] No** |
|  | If yes, please answer the following items by circling your answer on the scale to the right |  | **Strongly Strongly****Agree Agree Disagree Disagree** |  |
|  |  Study aids were sufficient to meet my needs. |  | 1 2 3 4 |  |
|  |  Study aids were in satisfactory condition. |  | 1 2 3 4 |  |
|  |  Study aids contributed to improving my academic performance.  |  | 1 2 3 4 |  |
|  |  Study aids were available when requested. |  | 1 2 3 4 |  |
|  |  |  |  |  |
| **15** | Did you use the computer lab provided by SSS?  | **[ ] Yes** |  | **[ ] No** |
|  | If yes, please answer the following items by circling your answer on the scale to the right. |  | **Strongly Strongly****Agree Agree Disagree Disagree** |  |
|  |  SSS computer lab was open during hours needed. |  | 1 2 3 4 |  |
|  |  SSS computer lab equipment (computers and printers) were in satisfactory condition. |  | 1 2 3 4 |  |
|  |  SSS computer lab computers have software that is compatible with the needs of my classes. |  | 1 2 3 4 |  |
|  |  SSS computer lab equipment was sufficient to meet my needs as a student. |  | 1 2 3 4 |  |
|  |  |  |  |  |
|  | **TUTORING** | **Check****🗸** | **Yes ONLY** | **Check****🗸** |
| **16** | **Tutoring**: Have you used TRiO’s tutoring services this year? | **[ ] Yes** |  | **[ ] No** |
|  | If **yes**, please answer the following items by circling your answer on the scale to the right |  | **Strongly Strongly** **Agree Agree Disagree Disagree** |  |
|  |  My tutor has a good working knowledge of the material. |  |  1 2 3 4 |  |
|  |  My tutor encourages me to do things for myself. |  |  1 2 3 4 |  |
|  |  My tutor is helping me to develop good study habits. |  |  1 2 3 4 |  |
|  |  I am prepared for each session. |  |  1 2 3 4 |  |
|  |  My tutor is prepared for each session. |  |  1 2 3 4 |  |
|  |  My tutor explains the material in a way that I can understand. |  |  1 2 3 4 |  |
|  |  I ask questions when I don’t understand. |  |  1 2 3 4 |  |
|  |  My tutor is enthusiastic about tutoring. |  |  1 2 3 4 |  |
|  |  My tutor arrives on time and is not absent for my tutoring sessions. |  |  1 2 3 4 |  |
|  |  Attending tutoring sessions helped my progress in the subject area. |  |  1 2 3 4 |  |
|  |  I feel comfortable working with my tutor. |  |  1 2 3 4 |  |
|  | **ACADEMIC PLANS** |  |  |  |
| **17** | **Please check 🗸 below to indicate your academic plans for the upcoming semesters.** |  | **Please make any NECESSARY changes to your contact information!** |
|  | \_\_\_\_\_\_\_ I will be attending summer school at Ozarka College. |  | Name changes: |
|  | \_\_\_\_\_\_\_ I will be returning to Ozarka College in the fall. |  |
|  | \_\_\_\_\_\_\_ I will be transferring to another institution.  Please indicate Institution:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. |  | New Address: |
|  | \_\_\_\_\_\_\_\_ I will not be returning to school at Ozarka College or other institution.  Please indicate reason |  | New Home Phone: |
|  |  \_\_\_\_\_a.) Graduated with intended degree |  | New Cell Phone:  |
|  |  \_\_\_\_\_b.) Loss of financial aid |  |
|  |  \_\_\_\_\_c.) Health reasons |  | New email: |
|  |  \_\_\_\_\_d.) Other; Please specify\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |  |

**ADDITIONAL COMMENTS**

Please add any comments that you feel are appropriate in helping us to improve the TRiO SSS program. Thank you for your input.